

Dear Parents,

This September take advantage of our **NEW and CONVENIENT** way to purchase food at the cafeteria with our **Zipthru DINE SMART Reloadable Card**. Just like any gift card, a balance is loaded on a card and declines as purchases are made. The online function of this program provides convenience for the parent to purchase, reload and monitor balance and spending as well as balance protection.

If you have any questions or concerns, please email zipthru.support@compass-canada.com.

4 STEP PURCHASING PROCESS:

STEP ONE: Buy an e-certificate online at zipthru-card.ca using a credit card or debit. 2 e-mails will be sent immediately to your e-mail address; first, the receipt and second, the e-Certificate.

STEP TWO: Print and present the e-Certificate to the cashier at the cafeteria and the balance will be transferred to a Zipthru reloadable plastic card.



STEP THREE: Visit zipthru-card.ca and **Create an Account** using the number from the card that was issued.

STEP FOUR: Purchase using your card. Each time the card is used to make a purchase, the amount of the purchase is deducted from the balance on the card. The balance is printed at the bottom of each receipt.

STEPS TO USE “MY ACCOUNT” FEATURE

STEP ONE: Visit zipthru-card.ca, once you have obtained a physical card. Select “Create an Account” and use the number located on the back of the **Zipthru DINE SMART Card**.

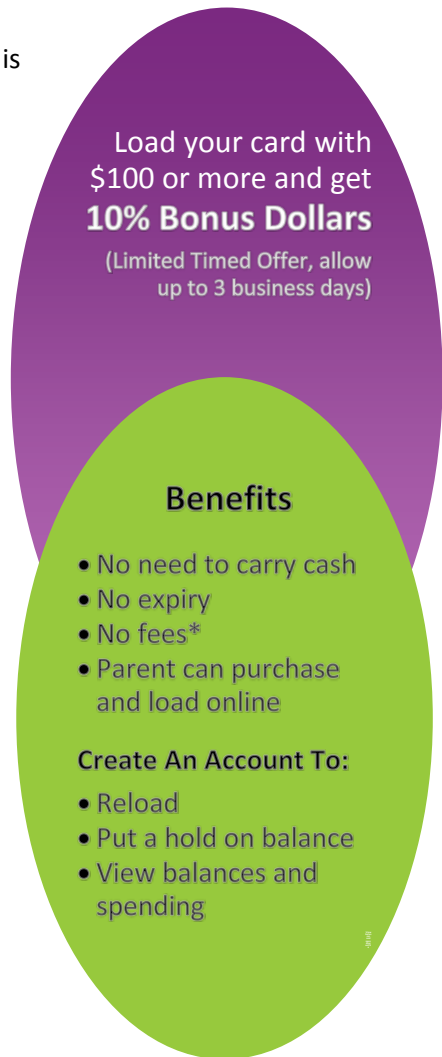
STEP TWO: After you have created an account, visit zipthru-card.ca site at any time to review current balance. With an account you can **reload a card instantly**.

Card Protection If the card is **lost or stolen**, visit zipthru-card.ca and go to “My Account” and report the card lost. This will put a hold on the balance. The system will notify our head-office and within three business days we will issue a new card with the remaining balance. A follow up e-mail to the account holder will communicate next steps.

**There is no charge for the first two replacements of a card during a school year, due to loss or damages, however a \$5 administration fee may be charged for each subsequent replacement.*

A card can also be purchased directly at the cafeteria.

We hope that you enjoy our new service!



Load your card with \$100 or more and get **10% Bonus Dollars**
(Limited Timed Offer, allow up to 3 business days)

Benefits

- No need to carry cash
- No expiry
- No fees*
- Parent can purchase and load online

Create An Account To:

- Reload
- Put a hold on balance
- View balances and spending

chartwells

now offers



Zip thru

In your Apple Wallet

Touchless!
Easy to load
Payment with a swipe
Simple to track
Secure
Convenient

Accepted at any Zipthru
participating locations

Load yours from home at
Zipthru-card.ca



chartwells

is doing everything to keep you safe while you enjoy a healthy, balanced meal!

Benefits

Touchless payment

No need to carry cash

No expiry

No fees

Parent can purchase and load online



1

Start by loading an e-certificate with funds online at zipthru-card.ca or visit the cafeteria. Please Note, you cannot create an account online until you have picked up a Zipthru card at the cafeteria as you need the card number for registration.

2

Print and take the e-Certificate to the cashier at the cafeteria. The supervisor will exchange it for a Zipthru card. The e-certificate funds are then transferred to the card for continued use.

3

Visit zipthru-card.ca and register the card by **creating an account** using the number from the Zipthru card. The card is now registered and can be reloaded, balances tracked and the balance protected if lost card is reported.

4

Add your Zipthru card to your Apple Wallet. Touchless purchase with your declining balance card. Keeping at a safe distance and preventing contact with keypad.

Card Features

Real-time loading

Auto reload feature

Registered cards can be replaced and balances secured once reported

Monitor balance and spending online.

